

# Prahladrai Dalmia Lions College of Commerce & Economics

Sunder Nagar, Malad (West), Mumbai- 400 064 ISO 9001: 2015 Certified

**Program Name: Bachelor of Mass Media** 

# October 2020 Exam Portion For Semester VI Exam

# 1. Advertising and Marketing Research

#### **MODULE I**

**Topic -** Fundamentals of Research

- 1. Meaning and objectives of Research
- 2. Concepts in Research: Variables, Qualitative and Quantitative
- 3. Literature review
- 4. Stages in Research process.

### **MODULE II**

**Topic -** Hypothesis

Meaning, Nature, Significance, Types of Hypothesis

### **MODULE III**

**Topic -** Research design

- 1. Meaning, Definition, Need and Importance, Scope of Research Design
- 2. Types- Descriptive, Exploratory and Causal.

### **MODULE IV**

**Topic -** Sampling

- 1. Meaning of Sample and Sampling
- 2. Process of Sampling
- 3. Methods of Sampling:
- i) Non Probability Sampling Convenient, Judgment, Quota, Snow ball.
- ii) Probability Sampling Simple Random, systematic, Stratified, Cluster, Multi Stage.

### **MODULE V**

**Topic -** Data collection

- 1. Types of data and sources- Primary and Secondary data sources
- 2. Methods of collection of primary data:
- a. Observation
- b. Experimental
- c. Interview Method: i) Personal Interview ii) focused group, iii) indepth interviews
- d. Survey
- e. Survey instrument i) Questionnaire designing.
- f. Scaling techniques- i) Likert scale, ii) Semantic Differential scale, iii) 6 10 Staple scale, iv)

Constant sum scale

## **Projective Techniques**

a. Association, b. Completion, c. Construction d. Expressive

### **MODULE VI**

## **Topic -** Report Writing

- 1. Essential of a good report
- 2. Content of report
- 3. Steps in writing a report
- 4. Footnotes and Bibliography

### **MODULE VII**

### **Topic -** Advertising Research

- 1. Introduction to Advertising Research
- 2. Copy Research: a. Concept testing, b. Name testing, c. Slogan testing
- 3. Copy testing measures and methods: a. Free association, b. Direct questioning, c. Direct mail tests, d. Statement comparison tests, e. Qualitative interviews, f. Focus groups
- 4. Pretesting:
- A. Print Pretesting: a. Consumer Jury Test, b. Portfolio test, c. Paired comparison test, d. Order-of-merit test, e. Mock magazine test, f. Direct mail test.
- B. Broad casting Pretesting: a. Trailer tests, b. Theatre tests, c. Live telecast tests, d. Clutter tests
- 5. Post testing: a. Recall tests, b. Recognition test, c. Triple association test, d. Sales effect tests,
- e. Sales results tests, f. Enquires test

### 2. Agency Management

- 1. **Advertising agencies**. Their role, functions, organization and importance. Different types of agencies.
- 2. **Client servicing**. Client agency relationship.3P's of service. Gap model. Stages in client agency relationship. How agencies gain clients. Why agencies lose clients. Role of account executive. Role of account planning. Account planning process. Means end chaining and the method of laddering.
- 3. **Digital advertising strategy**. Ad film making. Marketing plan of client. Marketing brief, marketing audit. AIDA, DAGMAR. Setting up an agency. Various stages in setting up an agency. Various methods of agency remuneration. Growing the agency.
- 4. **Sales promotion management**. Scope and role. Reasons for increase in sales promotion. Designing loyalty, continuous and frequency programs. Revision. Case study.

# 3. Financial Management

- I. Module one- Introduction to Auditing
- II. Module two- Audit planning, procedures, and documentation
- III. Module three- Auditing Techniques, and Internal Audit Introduction.

# IV. Module four- New areas of Auditing.

# 4. Advertising ethics and legal environment

# 1) Introduction to Legal Environment...

Definition and scope from Indian and international perspectives Effects of Legal Environment on the Individual, Corporate Sectors, Media (press, others) Government policies that govern advertising

## 2) Fundamental Rights in India

Right to equality
Right to freedom
Right against exploitation
Right to freedom of religion
Cultural and educational right
Right to constitutional remedies

### 3) Criminal Law & Uniform civil code

Introduction
Uniform civil code
Case study: shah bano case (1985)

### 4) Corporate law

Introduction Corporate law The Indian corporate law service

### 5) Consumer laws in India

Consumer rights in india Consumer protection act 1986

### 6) Media Laws

Paid news Opinion polls Cross media ownership Defamation Social media & IT Act 2000

## 7) Freedom of Media

Freedom of media Terminologies Media & tort of defamation

### 8) Entertainment Law

Introduction to entertainment law Electronic media advertisement policy of the government of India

# 9) Laws related to Public Broadcasting policies

The Prasar Bharti Act Functions & Objectives The Prasar Bharti amendment Bill, 2010

## 10) Cyber law

Cyber crime Cyber law amendment Section 66A of the act

### 11) Net neutrality

Net neutrality in India Net neutrality in Media Article: Net neutrality

# 12) Right to Information (RTI)

Critical analysis of the fundamental rights Amendments Right to information act, 2005 Information exclusion

### 13) Advertiser Agency Contract agreement

Introduction AACA
Contract between & advt agency & advertiser ( fee v/s comm)
Conclusions & usage of AACA

# 14) Drugs & cosmetics act

Introduction
Definitions
Types of drugs & cosmetics

# 15) Drugs & Magical remedies act, 1954

Introduction to drugs & magical remedies act, 1954 Definitions, conclusions, overview of act 1954

## 16) Drugs & price control act, 1995

Introduction to Drugs & price control act, 1995 Definitions, conclusions, overview of act 1954

# 17) Emblems & Names (Prevention of improper use) act, 1950

Introduction, definition, conclusion

## 18) Indecent representation of women act

Stereotypical views of women in advertising Indecent representation of women – ad egs.

## 19) Intellectual property rights

Introduction to Intellectual property rights
Introduction to copyright act, trademark act & patents
Terminology: copyright act &trademark act

### 20) The importance of Ethics

Introduction to ethics
The ASCI: advt standards council of India
News feed articles: ASCI Bans ADS

### 21) Stereotyping & Ethics

Introduction to minority groups
Introduction to racial & religious ethics
Introduction to advertising for children
Introduction to Ad ethics for senior citizen
Introduction to surrogate advertisement

### 22) Controversial advertising

Introduction to stock advertising Controversial print advertising Controversial ads on Indian TV Radio ADS Internet advertising

### 5. Digital Media

- Introduction to Digital Media
- Search Engine Optimization
- Social Media
- Tools & Trends
- Features of Website
- Cyber Law (Partial completed)

### 6. Contemporary Issues

### **Module –I**

Ecology and its related concerns: (10) -

- Climate Change: Causes, consequences and remedial measures
- Deforestation: Causes, consequences and remedial measures e- need and
- Sustainable Development: Importance, CRZ Act concept, need and significance.

### Module- 2

- (a) Human Rights: (12)
- -UDHR
- -CRC
- -CEDAW
- -DRD

Women: Constitutional Rights and legal safeguards, Domestic and Family Violence Act of 2012, Sexual Harassment Act at the Work Place 2013,

The Criminal Law (Amendment) Act of 2013 Child: Protection of Children from sexual offence Act -2012 (POCSO),

Child Labour Act with new amendments, Juvenile Justice (Care and Protection of Children Act) 2000.

Education: Right to Education Act 2009 16 Health: National Health Policy of 2015, Transplantation of Human organs Act of 2002,

Prenatal Diagnostic Technique Regulation and prevention of Misuse amendment rules of 2003, Prohibition of sale of cigarettes and other tobacco products around educational institutions 2004

### **Module-3**

Political concerns and challenges (10)

- Whistle Blowers protection act 2011.
- State violence- Naxalism and its Impact.

Reference to North East – Issues involved,

ULFA,

Nagas,

Manipur issue,

AFSPA and its impact.

- causes, consequences and remedial measures

# **Module 4:**

Economic development and challenges: (08)

Role of MIDC

Special economic zone

Food security

Agrarian Issues

# 7. The principles and practice of direct marketing

Definition and importance of direct marketing

Economics of direct marketing

Growing importance of Direct marketing in IMC mix

Understanding the DM business LTV its importance in Direct Marketing LTV Sums Direct marketing Strategies Direct marketing concepts Customer Relationship Management. Note: Kindly get in touch with the coordinator if you have any queries.