



PRAHLADRAI DALMIA LIONS COLLEGE OF COMMERCE & ECONOMICS

2017-18

Date: 7th August, 2017

NOTICE

The Grievance Redressal Cell is conducting a meeting on 11th August, 2017 at 11.00 am in the third floor staff room.

Agenda of the meeting on 11th August, 2017:

1. Duty allotment to the members of the Grievance Redressal Cell
2. Tasks to be undertaken by the Cell
3. Measures to be taken to create awareness among students if there is any grievance
4. To familiarise students with code of conduct/ regulations/ rules on grievance measures and discipline in college
5. To coordinate with first year students about any grievance solving experiences.
6. Exam related grievance form to be edited.

Following members are requested to be present:

- Ms. Madhavi Nighoskar (Convenor) *MM Nighoskar*
 - Ms. Subhashini Naikar (Member) *Smokar*
 - Dr. Shiva Padme (Member) *Shiva Padme*
 - Mr. Durgesh Kenkre (Member) *D. Kenkre*
- 11/8/17*

MM Nighoskar
Prof. Madhavi Nighoskar
(Convenor)

N.N. Pandey
Dr. N. N. Pandey
Principal

PRINCIPAL

**PRAHLADRAI DALMIA LIONS COLLEGE OF
COMMERCE AND ECONOMICS
SUNDER NAGAR, MALAD (W),
MUMBAI - 400 064.**





PRAHLADRAI DALMIA LIONS COLLEGE OF COMMERCE & ECONOMICS

2017-18

MINUTES OF THE MEETING

Committee Name: **Grievance Redressal Cell**

Venue: 3rd floor staffroom

Date: 11th August, 2017

Time: 11.00am

Agenda: As per the agenda the following minutes of the meeting were discussed:-

1. The Convenor of the Grievance Redressal Cell welcomed the members & a discussion was held on the menace of Grievance & introduced the UGC norms on Grievance.
2. To guide the students & sensitise about Grievance.
3. It was decided that the class mentors should discuss with the students the importance of ethics, discipline & values.
4. Faculty members & seniors to guide the fresher students whenever they approach them
5. Faculty members to be trained to counsel the students during the regular lectures
6. It was decided that any incident of grievance if noticed should be reported immediately

Names of Present Members:

- Prof. Madhavi Nighoskar (Convenor) *MM Nighoskar*
- Prof. Subhashini Naikar (Member) *Subhashini*
- Dr. Shiva Padme (Member) *Shiva*
- Prof. Durgesh Kenkre (Member) *Kenkre*

Members not present: None

Business Transacted:

The Convenor of the Cell along with the members discussed the various steps to be undertaken by the cell for the current academic year. It was also decided to make the students aware about the existence of the Grievance Cell in the college and its role.

The meeting ended with a vote of thanks to the chair.

Action Taken (On the basis of Decision taken in the Previous Meeting):

The members completed all the tasks assigned to them by the convenor.

MM Nighoskar
Prof. Madhavi Nighoskar
(Convenor)



N.N. Pandey
Dr. N.N. Pandey
Principal
PRINCIPAL
PRAHLADRAI DALMIA LIONS COLLEGE OF
COMMERCE AND ECONOMICS
SUNDER NAGAR, MALAD (W),
MUMBAI - 400 054.



PRAHLADRAI DALMIA LIONS COLLEGE OF COMMERCE & ECONOMICS

ISO 9001 : 2015 Certified

2017-18

Date: 16th April, 2018

NOTICE

The Grievance Redressal Cell is conducting a meeting on 20th April, 2018 at 11.00 am in the third floor staff room.

Agenda of the meeting on 20th April, 2018

1. Regarding the closure of the files of the grievance redressal cell for the year 2017-2018.

Following members are requested to be present:

- Prof. Madhavi Nighoskar (Convenor) *MM Nighoskar*
- Prof. Subhashini Naikar (Member) *Smekul*
- Dr. Shiva Padme (Member)
- Prof. Durgesh Kenkre (Member) *20/04/18*

MM Nighoskar
Prof. Madhavi Nighoskar
 (Convenor)



N.N.Pandey
Dr.N.N.Pandey
 Principal
PRINCIPAL
PRAHLADRAI DALMIA LIONS COLLEGE OF
COMMERCE AND ECONOMICS
SUNDER NAGAR, MALAD (W),
MUMBAI - 400 064.



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PRAHLADRAI DALMIA LIONS COLLEGE OF COMMERCE & ECONOMICS

ISO 9001 : 2015 Certified

2017-18

MINUTES OF THE MEETING

Committee Name: Grievance Redressal Cell

Venue: 3rd floor staffroom

Date: 20th April, 2018

Time: 11.00 am

Agenda: As per the agenda the following minutes of the meeting were discussed:-

- The Convenor of the Grievance Redressal Cell welcomed the members.
- Discussions between the members and the convenor regarding Grievances received from the students during the year 2017-2018 which were as follows:

- a) Subsidising the Food items in the canteen
- b) Washroom Cleanliness

Action Taken :

- a) Canteen committee members meeting was called & were asked to look into the pricing of the food items available in the canteen.
- b) Housekeeping incharge was instructed to allot a person exclusively for the washroom.

Names of Present Members:

- Prof. Madhavi Nighoskar (Convenor) *MM Nighoskar*
 - Prof. Subhashini Naikar (Member) *Subhashini Naikar*
 - Dr. Shiva Padme (Member) *Shiva Padme*
 - Prof. Durgesh Kenkre (Member) *Durgesh Kenkre*
- 20/4/18*

Members not present: None

Business Transacted:

Instructions were given by the convenor about making the report of the grievance cell for the current year and maintaining the proper records of the cell.

Action Taken (On the basis of Decision taken in the Previous Meeting):

The members completed all the tasks assigned to them by the convenor.

MM Nighoskar
Prof. Madhavi Nighoskar
(Convenor)



N.N.Pandey
Dr. N.N. Pandey
Principal
PRAHLADRAI DALMIA LIONS COLLEGE OF
COMMERCE AND ECONOMICS
SUNDER NAGAR, MALAD (W),
MUMBAI - 400 044



**PRAHLADRAI DALMIA LIONS COLLEGE OF
COMMERCE & ECONOMICS**

ISO 9001 : 2015 Certified

2018-19

Date: 17th August, 2018

NOTICE

The Grievance Redressal Cell is conducting a meeting on 22nd August, 2018 at 11.00 am in the third floor staff room.

Agenda of the meeting on 22nd August, 2018:

1. Duty allotment to the members of the Grievance Redressal Cell
2. Tasks to be undertaken by the Cell
3. Measures to be taken to create awareness among students if there is any grievance
4. To familiarise students with code of conduct/ regulations/ rules on grievance measures and discipline in college
5. To coordinate with first year students about any grievance solving experiences.
6. Exam related grievance form to be edited.

Following members are requested to be present:

- Ms. Madhavi Nighoskar (Convenor) *MM Nighoskar*
- Ms. Subhashini Naikar (Member) *S Naikar*
- Dr. Kiran Mane (Member) *K Mane*
- Mr. Durgesh Kenkre (Member) *D Kenkre*

MM Nighoskar
Ms. Madhavi Nighoskar
(Convenor)



N.N. Pandey
Dr. N.N. Pandey
Principal

PRINCIPAL
PRAHLADRAI DALMIA LIONS COLLEGE OF
COMMERCE AND ECONOMICS
SUNDER NAGAR, MALAD (W),
MUMBAI - 400 064.



**PRAHLADRAI DALMIA LIONS COLLEGE OF
COMMERCE & ECONOMICS**

ISO 9001 : 2015 Certified

2018-19

MINUTES OF THE MEETING

Committee Name: Grievance Redressal Cell

Venue: 3rd floor staffroom

Date: 22nd August, 2018

Time: 11.00am

Agenda: As per the agenda the following minutes of the meeting were discussed:-

1. The Convenor of the Grievance Redressal Cell welcomed the members & a discussion was held on the menace of Grievance & introduced the UGC norms on Grievance.
2. To guide the students & sensitise about Grievance.
3. It was decided that the class mentors should discuss with the students the importance of ethics, discipline & values.
4. Faculty members & seniors to guide the fresher students whenever they approach them
5. Faculty members to be trained to counsel the students during the regular lectures
6. It was decided that any incident of grievance if noticed should be reported immediately

Names of Present Members:

- Prof. Madhavi Nighoskar (Convenor) *MMNighoskar*
- Prof. Subhashini Naikar (Member) *Smokh*
- Dr. Kiran Mane (Member) *KMane*
- Prof. Durgesh Kenkre (Member) *DKenkre*



2018-19

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Members not present: None

Business Transacted:


The Convenor of the Cell along with the members discussed the various steps to be undertaken by the cell for the current academic year. It was also decided to make the students aware about the existence of the Grievance Cell in the college and its role. The meeting ended with a vote of thanks to the chair.

Action Taken (On the basis of Decision taken in the Previous Meeting):

The members completed all the tasks assigned to them by the convenor.

MMNighoskar
Ms. Madhavi Nighoskar
(Convenor)




Dr. N.N. Pandey
Principal
PRINCIPAL
PRAHLADRAI DALMIA LIONS COLLEGE OF
COMMERCE AND ECONOMICS
SUNDER NAGAR, MALAD (W),
MUMBAI - 400 064.



PRAHLADRAI DALMIA LIONS COLLEGE OF COMMERCE & ECONOMICS

ISO 9001 : 2015 Certified

2018-19

Date: 22nd April, 2019

NOTICE

The Grievance Redressal Cell is conducting a meeting on 25th April, 2019 at 11.00 am in the third floor staff room.

Agenda of the meeting on 25th April, 2019

1. Regarding the closure of the files of the grievance redressal cell for the year 2018-2019.

Following members are requested to be present:

- Ms. Madhavi Nighoskar (Convenor) *MM Nighoskar*
- Ms. Subhashini Naikar (Member) *Sm Naikar*
- Dr. Kiran Mane (Member) *Dr Kiran Mane*
- Mr. Durgesh Kenkre (Member) *Durgesh Kenkre*

MM Nighoskar
Ms. Madhavi Nighoskar
(Convenor)



N.N. Pandey
Dr. N.N. Pandey
Principal
PRINCIPAL
PRAHLADRAI DALMIA LIONS COLLEGE OF
COMMERCE AND ECONOMICS
SUNDER NAGAR, MALAD (W),
MUMBAI - 400 064.



**PRAHLADRAI DALMIA LIONS COLLEGE OF
COMMERCE & ECONOMICS**

ISO 9001 : 2015 Certified

MINUTES OF THE MEETING

2018-19

Committee Name: Grievance Redressal Cell

Venue: 3rd floor staffroom

Date: 25th April, 2019

Time: 11.00 am

Agenda: As per the agenda the following minutes of the meeting were discussed:-

- The Convenor of the Grievance Redressal Cell welcomed the members.
- Discussions between the members and the convenor regarding Grievances received from the students during the year 2018-2019 which were as follows:

- a) Sanitary Vending Machine
- b) Hygiene in girls washroom

Action Taken :

- a) Sanitary vending machine was installed in girls wash room.
- b) Sessions were conducted by class mentors about maintaining hygiene.

Names of Present Members:

- Ms. Madhavi Nighoskar (Convenor) *MM Nighoskar*
- Ms. Subhashini Naikar (Member) *Subhashini Naikar*
- Dr. Kiran Mane (Member) *Kiran Mane*
- Mr. Durgesh Kenkre (Member) *Durgesh Kenkre*

Members not present: None

Business Transacted:

Instructions were given by the convenor about making the report of the grievance cell for the current year and maintaining the proper records of the cell.

Action Taken (On the basis of Decision taken in the Previous Meeting):

The members completed all the tasks assigned to them by the convenor.

MM Nighoskar
Ms. Madhavi Nighoskar
(Convenor)



N.N. Pandey
Dr. N.N. Pandey
Principal
**PRAHLADRAI DALMIA LIONS COLLEGE OF
COMMERCE AND ECONOMICS
SUNDER NAGAR, MALAD (W),
MUMBAI - 400 064.**



**PRAHLADRAI DALMIA LIONS COLLEGE OF
COMMERCE & ECONOMICS**

ISO 9001 : 2015 Certified

2019-20

Date: 19th August, 2019

NOTICE

The Grievance Redressal Cell is conducting a meeting on 23rd August, 2019 at 11.00 am in the third floor staff room.

Agenda of the meeting on 23rd August, 2019:

1. Duty allotment to the members of the Grievance Redressal Cell
2. Tasks to be undertaken by the Cell
3. Measures to be taken to create awareness among students if there is any grievance
4. To familiarise students with code of conduct/ regulations/ rules on grievance measures and discipline in college
5. To coordinate with first year students about any grievance solving experiences

Following members are requested to be present:

- Ms. Madhavi Nighoskar (Convenor) *MMNighoskar*
- Ms. Subhashini Naikar (Member) *Subhashini*
- Dr. Kiran Mane (Member) *Kiran Mane*
- Mr. Durgesh Kenkre (Member) *D*

MM Nighoskar
Ms. Madhavi Nighoskar
(Convenor)



N.N.Pandey

Dr. N.N.Pandey
Principal

**PRAHLADRAI DALMIA LIONS COLLEGE OF
COMMERCE AND ECONOMICS
SUNDER NAGAR, MALAD (W),
MUMBAI - 400 064.**

DI/M-Mtg/TLP/00



PRAHLADRAI DALMIA LIONS COLLEGE OF COMMERCE & ECONOMICS

ISO 9001 : 2015 Certified

MINUTES OF THE MEETING

2019-20

Committee Name: Grievance Redressal Cell

Venue: 3rd floor staffroom

Date: 23rd August, 2019

Time: 11.00am

Agenda: As per the agenda the following minutes of the meeting were discussed:-

1. The Convenor of the Grievance Redressal Cell welcomed the members & a discussion was held on the menace of Grievance & introduced the UGC norms on Grievance.
2. To guide the students & sensitise about Grievance.
3. It was decided that the class mentors shall during the online lectures also discuss with the students the importance of ethics, discipline & values.
4. To establish cordial relations between senior & junior students. Keeping this in mind the second & third year students are guided to welcome & approach the first year students with affection and involve them in all the activities.
5. Faculty members & seniors to guide the fresher students whenever they approach them
6. Faculty members to be trained to counsel the students during the regular online lectures
7. It was decided that any incident of grievance if noticed should be reported immediately

Names of Present Members:

- Ms. Madhavi Nighoskar (Convenor) *MMN Nighoskar*
- Ms. Subhashini Naikar (Member) *Subhashini Naikar*
- Dr. Kiran Mane (Member) *Kiran Mane*
- Mr. Durgesh Kenkre (Member) *Durgesh Kenkre*



2019-20

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Members not present: None

Business Transacted:

The Convenor of the Cell along with the members discussed the various steps to be undertaken by the cell for the current academic year. It was also decided to make the students aware about the existence of the Grievance Cell in the college and its role. The meeting ended with a vote of thanks to the chair.

Action Taken (On the basis of Decision taken in the Previous Meeting):

MM Nighoskar
Ms. Madhavi Nighoskar
(Convenor)



N.N.Pandey
Dr.N.N.Pandey
Principal
PRINCIPAL
PRAHLADRAI DALMIA LIONS COLLEGE OF
COMMERCE AND ECONOMICS
SUNDER NAGAR, MALAD (W),
MUMBAI - 400 064.

DI/M-Mtg/TLP/00



PRAHLADRAI DALMIA LIONS COLLEGE OF COMMERCE & ECONOMICS

ISO 9001 : 2015 Certified

2019-20

Date: 20th April, 2020

NOTICE

The Grievance Redressal Cell is conducting a meeting on 23rd April, 2020 at 11.00 am in the Online Mode.

Agenda of the meeting on 23rd April, 2020

1. Regarding the closure of the files of the grievance redressal cell for the year 2019-20.

Following members are requested to be present:

- Ms. Madhavi Nighoskar (Convenor) *MM Nighoskar*
- Ms. Subhashini Naikar (Member) *Smith*
- Dr. Kiran Mane (Member) *K Mane*
- Mr. Durgesh Kenkre (Member) *D*

MM Nighoskar
 Ms. Madhavi Nighoskar
 (Convenor)

N.N.Pandey
 Dr.N.N.Pandey
 Principal
PRINCIPAL
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 SUNDER NAGAR, MALAD (W),
 MUMBAI - 400 064.

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| DI/M-Mtg/TLP/00 |
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**PRAHLADRAI DALMIA LIONS COLLEGE OF
COMMERCE & ECONOMICS**

ISO 9001 : 2015 Certified

2019-20

MINUTES OF THE MEETING

Committee Name: Grievance Redressal Cell

Venue: Google Meet

Date: 23rd April, 2020

Time: 11.00 am

Agenda: As per the agenda the following minutes of the meeting were discussed:-

- The Convenor of the Grievance Redressal Cell welcomed the members.
- Discussions between the members and the convenor regarding Grievances received from the students during the year 2019-2020 which were as follows:
 - a) Cleanliness in the canteen
 - b) Sanitary pad disposable machine
 - c) Reading room facility in the evening.

Action Taken :

- a) Canteen committee members meeting was called & were asked to look into the hygiene of the food items available in the canteen.
- b) Sanitary pad disposable bin was installed in the girls & lady teachers washrooms.
- c) Reading room was made available in the evening on the ground floor.

Names of Present Members:

- Ms. Madhavi Nighoskar (Convenor) *MM Nighoskar*
- Ms. Subhashini Naikar (Member) *Subhashini Naikar*
- Dr. Kiran Mane (Member) *Kiran Mane*
- Mr. Durgesh Kenkre (Member) *D*

Members not present: None

Business Transacted:

2019-20

Instructions were given by the convenor about making the report of the grievance cell for the current year and maintaining the proper records of the cell.

Action Taken (On the basis of Decision taken in the Previous Meeting):

The members completed all the tasks assigned to them by the convenor.

MM Nighoskar

Ms. Madhavi Nighoskar
(Convenor)

Dr. N.N. Pandey

Principal

PRINCIPAL

**PRAHLADRAI DALMIA LIONS COLLEGE OF
COMMERCE AND ECONOMICS
SUNDER NAGAR, MALAD (W),
MUMBAI - 400 064.**

**PRAHLADRAI DALMIA LIONS COLLEGE OF
COMMERCE & ECONOMICS**

ISO 9001 : 2015 Certified

2020-21

Date: 3rd August, 2020

NOTICE

The Grievance Redressal Cell is conducting a meeting on 6th August, 2020 at 11.00 am in the third floor staff room.

Agenda of the meeting on 6th August, 2020:

1. Duty allotment to the members of the Grievance Redressal Cell
2. Tasks to be undertaken by the Cell
3. Measures to be taken to create awareness among students if there is any grievance
4. To familiarise students with code of conduct/ regulations/ rules on grievance measures and discipline in college
5. To coordinate with first year students about any grievance solving experiences.
6. Exam related grievance form to be edited.

Following members are requested to be present:

- Ms. Madhavi Nighoskar (Convenor) *MM Nighoskar*
- Ms. Subhashini Naikar (Member) *SN*
- Dr. Shiva Padme (Member) *SP*
- Mr. Durgesh Kenkre (Member) *DK*

MM Nighoskar
Ms. Madhavi Nighoskar
(Convenor)



Dr. Kiran Mane
Dr. Kiran Mane
I/C - PRINCIPAL
PRAHLADRAI DALMIA LIONS COLLEGE OF
COMMERCE AND ECONOMICS
SUNDER NAGAR, MALAD (W),
MUMBAI - 400 064.



PRAHLADRAI DALMIA LIONS COLLEGE OF COMMERCE & ECONOMICS

2020-21

MINUTES OF THE MEETING

Committee Name: Grievance Redressal Cell

Venue: 3rd floor staffroom

Date: 6th August, 2020

Time: 11.00am

Agenda: As per the agenda the following minutes of the meeting were discussed:-

1. The Convenor of the Grievance Redressal Cell welcomed the members & a discussion was held on the menace of Grievance & introduced the UGC norms on Grievance.
2. To guide the students & sensitise about Grievance.
3. It was decided that the class mentors should discuss with the students the importance of ethics, discipline & values.
4. Faculty members & seniors to guide the fresher students whenever they approach them
5. Faculty members to be trained to counsel the students during the regular lectures
6. It was decided that any incident of grievance if noticed should be reported immediately

Names of Present Members:

- Ms. Madhavi Nighoskar (Convenor) *MM Nighoskar*
- Ms. Subhashini Naikar (Member) *Smil*
- Dr. Shiva Padme (Member) *Shiva Padme*
- Mr. Durgesh Kenkre (Member) *D. Kenkre*

Members not present: None

Business Transacted:



2020-21

The Convenor of the Cell along with the members discussed the various steps to be undertaken by the cell for the current academic year. It was also decided to make the students aware about the existence of the Grievance Cell in the college and its role. The meeting ended with a vote of thanks to the chair.

Action Taken (On the basis of Decision taken in the Previous Meeting):

The members completed all the tasks assigned to them by the convenor.

MM Nighoskar
Ms. Madhavi Nighoskar
(Convenor)



Dr. Kiran Mane
Dr. Kiran Mane
I/C/PRINCIPAL
PRAHLADRAI DALMIA LIONS COLLEGE OF
COMMERCE AND ECONOMICS
SUNDER NAGAR, MALAD (E),
MUMBAI - 400 064.



**PRAHLADRAI DALMIA LIONS COLLEGE OF
COMMERCE & ECONOMICS**

ISO 9001 : 2015 Certified

2020-21

Date: 19th April, 2021

NOTICE

The Grievance Redressal Cell is conducting a meeting on 22nd April, 2021 at 11.00 am in the third floor staff room.

Agenda of the meeting on 22nd April, 2021

1. Regarding the closure of the files of the grievance redressal cell for the year 2020-2021.

Following members are requested to be present:

- Ms. Madhavi Nighoskar (Convenor) *MMNighoskar*
- Ms. Subhashini Naikar (Member) *Subhashini Naikar*
- Dr. Shiva Padme (Member) *Dr. Shiva Padme*
- Mr. Durgesh Kenkre (Member) *Durgesh Kenkre*

MMNighoskar
Ms. Madhavi Nighoskar
(Convenor)



Dr. Kiran Mane
Dr. Kiran Mane
I/C Principal
PRAHLADRAI DALMIA LIONS COLLEGE OF
COMMERCE AND ECONOMICS
SUNDER NAGAR, MALAD (W),
MUMBAI - 400 064.



PRAHLADRAI DALMIA LIONS COLLEGE OF COMMERCE & ECONOMICS

ISO 9001 : 2015 Certified

2020-21

MINUTES OF THE MEETING

Committee Name: Grievance Redressal Cell

Venue: 3rd floor staffroom

Date: 22nd April, 2021

Time: 11.00 am

Agenda: As per the agenda the following minutes of the meeting were discussed:-

- The Convenor of the Grievance Redressal Cell welcomed the members.
- Discussions between the members and the convenor regarding Grievances received from the students during the year 2020-2021 which were as follows:
 - a) Technical glitches during the online exams.

Action Taken :

- a) The technical glitches were shared with the exam committee & the issues were sorted.

Names of Present Members:

- Ms. Madhavi Nighoskar (Convenor) *MMNighoskar*
- Ms. Subhashini Naikar (Member) *SN*
- Dr. Shiva Padme (Member) *SP*
- Mr. Durgesh Kenkre (Member) *DK*

Members not present: None

Business Transacted:

Instructions were given by the convenor about making the report of the grievance cell for the current year and maintaining the proper records of the cell.

Action Taken (On the basis of Decision taken in the Previous Meeting):

The members completed all the tasks assigned to them by the convenor.

MMNighoskar
Ms. Madhavi Nighoskar
(Convenor)



DK
DR. KIRAN MEHRE
PRINCIPAL
PRAHLADRAI DALMIA LIONS COLLEGE OF
COMMERCE AND ECONOMICS
SUNDER NAGAR, MALAD (E),
MUMBAI - 400 084.



PRAHLADRAI DALMIA LIONS COLLEGE OF COMMERCE & ECONOMICS

ISO 9001 : 2015 Certified

2021-22

Date: 20th August, 2021

NOTICE

The Grievance Redressal Cell is conducting a meeting on 24th August, 2021 at 11.00 am in the third floor staff room.

Agenda of the meeting on 24th August, 2021:

1. Duty allotment to the members of the Grievance Redressal Cell
2. Tasks to be undertaken by the Cell
3. Measures to be taken to create awareness among students if there is any grievance
4. To familiarise students with code of conduct/ regulations/ rules on grievance measures and discipline in college
5. To coordinate with first year students about any grievance solving experiences.
6. Exam related grievance form to be edited.

Following members are requested to be present:

- Ms. Madhavi Nighoskar (Convenor) *MMNighoskar*
- Ms. Subhashini Naikar (Member) *Smily*
- Dr. Shiva Padme (Member) *Shiva Padme*
- Mr. Durgesh Kenkre (Member) *D. Kenkre*

MMNighoskar
Ms. Madhavi Nighoskar
(Convenor)



Dr. Kiran Mane
Dr. Kiran Mane
I/C - PRINCIPAL
PRAHLADRAI DALMIA LIONS COLLEGE OF
COMMERCE AND ECONOMICS
SUNDER NAGAR, MALAD (E),
MUMBAI - 400 054

DI/M-Mtg/TLP/00



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PRAHLADRAI DALMIA LIONS COLLEGE OF COMMERCE & ECONOMICS

ISO 9001 : 2015 Certified

2021-22

MINUTES OF THE MEETING

Committee Name: **Grievance Redressal Cell**

Venue: 3rd floor staffroom

Date: 24th August, 2021

Time: 11.00am

Agenda: As per the agenda the following minutes of the meeting were discussed:-

1. The Convenor of the Grievance Cell welcomed the members & a discussion was held on the menace of Grievance & introduced the UGC norms on Grievance.
2. To guide the students & sensitise about Grievance.
3. It was decided that the class mentors should discuss with the students the importance of ethics, discipline & values.
4. Faculty members & seniors to guide the fresher students whenever they approach them
5. Faculty members to be trained to counsel the students during the regular lectures
6. It was decided that any incident of grievance if noticed should be reported immediately

Names of Present Members:

- Ms. Madhavi Nighoskar (Convenor) *MM Nighoskar*
- Ms. Subhashini Naikar (Member) *Subhashini Naikar*
- Dr. Shiva Padme (Member)
- Mr. Durgesh Kenkre (Member) *Durgesh Kenkre*



Members not present: None

Business Transacted:

2021-22

The Convenor of the Cell along with the members discussed the various steps to be undertaken by the cell for the current academic year. It was also decided to make the students aware about the existence of the Grievance Cell in the college and its role. The meeting ended with a vote of thanks to the chair.

Action Taken (On the basis of Decision taken in the Previous Meeting):

The members completed all the tasks assigned to them by the convenor.

MM Nighoskar
Ms. Madhavi Nighoskar
(Convenor)



Dr. Kiran Mane
Dr. Kiran Mane
I/C PRINCIPAL
PRAHLADRAI DALMIA LIONS COLLEGE OF
COMMERCE AND ECONOMICS
SUNDER NAGAR, MALAD (W),
MUMBAI - 400 064.

DI/M-Mtg/TLP/00



PRAHLADRAI DALMIA LIONS COLLEGE OF COMMERCE & ECONOMICS

ISO 9001 : 2015 Certified

2021-22

Date: 20th April, 2022

NOTICE

The Grievance Redressal Cell is conducting a meeting on 23rd April, 2022 at 11.00 am in the third floor staff room.

Agenda of the meeting on 23rd April, 2022

1. Regarding the closure of the files of the grievance cell for the year 2021-2022.

Following members are requested to be present:

- Ms. Madhavi Nighoskar (Convenor) *MM Nighoskar*
- Ms. Subhashini Naikar (Member) *Smiley*
- Dr. Shiva Padme (Member) *Shiva Padme*
- Mr. Durgesh Kenkre (Member) *20/4/22*

MM Nighoskar
Prof. Madhavi Nighoskar
(Convenor)



Dr. Kiran Mane
I/C PRINCIPAL
PRAHLADRAI DALMIA LIONS COLLEGE OF
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PRAHLADRAI DALMIA LIONS COLLEGE OF COMMERCE & ECONOMICS

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MINUTES OF THE MEETING

Committee Name: Grievance Redressal Cell

Venue: 3rd floor staffroom

Date: 23rd April, 2022

Time: 11.00 am

Agenda: As per the agenda the following minutes of the meeting were discussed:-

- The Convenor of the Grievance Redressal Cell welcomed the members.
- Discussions between the members and the convenor regarding Grievances received from the students during the year 2021-2022 which were as follows:

a) Technical glitches during the online exams.

Action Taken :

- a) The technical glitches were shared with the exam committee & the issues were sorted.

Names of Present Members:

- Ms. Madhavi Nighoskar (Convenor) *MM Nighoskar*
- Ms. Subhashini Naikar (Member) *Subhashini Naikar*
- Dr. Shiva Padme (Member) *Dr. Shiva Padme*
- Mr. Durgesh Kenkre (Member) *Mr. Durgesh Kenkre*

Members not present: None

Business Transacted:

Instructions were given by the convenor about making the report of the grievance cell for the current year and maintaining the proper records of the cell.

Action Taken (On the basis of Decision taken in the Previous Meeting):
The members completed all the tasks assigned to them by the convenor.

MM Nighoskar
Prof. Madhavi Nighoskar
(Convenor)



Dr. Kiran Mane
Dr. Kiran Mane
IC - PRINCIPAL
Principal
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