

CERTIFICATE OF REGISTRATION

This is to certify that the management system of:

Prahladrai Dalmia Lions College of Commerce & Economics

Main Site: Sunder Nagar, S.V. Road, Malad (West), Mumbai - 400064,
Maharashtra, India

has been registered by Intertek as conforming to the requirements of:

ISO 9001:2015

The management system is applicable to:

Degree College for Commerce (Aided & Un aided), Post Graduate
Courses Meeting Requirement of University of Mumbai. Junior College
Course Meeting Requirements of the Maharashtra State Board of
Secondary and Higher Secondary Education.

Certificate Number:

0088261

Initial Certification Date:

15 February 2019

Last Certificate Expiry Date:

12 March 2022

Date of Last Recertification Audit:

08 September 2022

Certification Cycle Start Date:

11 September 2022

Issuing Date:

12 September 2022

Valid Until:

12 March 2024



intertek



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Calin Moldovean

President, Business Assurance

Intertek Certification Limited, 10A Victory Park,
Victory Road, Derby DE24 8ZF, United Kingdom

Intertek Certification Limited is a UKAS
accredited body under schedule of
accreditation no. 014.



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Prahladrai Dalmia Lions College of Commerce & Economics

AUDIT REPORT

Surveillance 2-Remote Audit



Report issued at 17:34 GMT on 25/08/2022

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Prahladrai Dalmia Lions College of Commerce & Economics **AUDIT REPORT**

Client ID#:	CMPY-110332
Client/Address:	Prahladrai Dalmia Lions College of Commerce & Economics Sunder Nagar, S.V. Road, Malad (West), Mumbai - 400064, Maharashtra, India
Audit Criteria:	ISO 9001:2015
Audit Activity:	Surveillance 2-Remote Audit
Date(s) of Audit:	Mumbai, India: 28-Jul-2021 to 30-Jul-2021
Auditor(s) (level):	Sumeet Sagon (Lead Auditor, Mumbai, India)
Scope of Audit and Scope of Certification:	Site: Prahladrai Dalmia Lions College of Commerce & Economics, Mumbai, Maharashtra, India ISO 9001:2015: Degree College Courses for Commerce (Aided & Unaided), Post Graduate Courses Meeting Requirement of University of Mumbai. Junior College Course Meeting Requirements of the Maharashtra State Board of Secondary and Higher Secondary Education Exclusions from scope: Design

OVERALL RESULT:

No Action Required

The management system was found to be fully effective. (no nonconformities issued)



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EXECUTIVE SUMMARY

Policy established and documented . Approved by the top management.

A round of internal audits with action on internal audit findings have been taken without any undue delay. The next cycle of internal audits are planed based on the results of the internal audit. The the periodicity defined for the internal audits is well appropriate to the nature of business / process in the organization– verified the effectiveness of the corrective action as sample verified the training records of employees as the awareness to the policy awareness and verified the policy of assets management . Verified the action plan and the corrective action taken by the organization and found that the action has been appropriately taken by the organization. Effectiveness has been evaluated.

The organization has been conducting management reviews at defined intervals. The review output are in the one of the either form – resource needs / change in processes for improvements. The management reviews have been conducted by the top management and all processes owners are part of the review..

The organization has defined the objectives and made programs for the completion of those objectives. All the objectives are time bound and related to the functions of the organization. The organization has established departmental objectives with management plans



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SWOT ANALYSIS

Strengths	1) Good Management Commitment 2) Experienced and dedicated Staff 3) Good Academic Results
Weaknesses	Nil regarding QMS
Opportunities	1) To give training on Internal Audit and risk analysis.
Threats	Nil regarding QMS



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INTERTEK MATURITY MODEL

The score descriptions are generic to all management systems and cannot be customized by the auditor, thus allowing for the consistency of interpretation and standardization of audit results worldwide. The scores provided to your organisation are for benchmarking purposes only and are based on the audit team's evaluation.

Management

Meets Intent

Evidence of management commitment, customer and/or interested party satisfaction, knowledge/awareness of policy and objectives does exist. Responsibility and authority is documented, understood and supported via data, trends and related KPI's. Management reviews are complete and meet the minimum intent.

Auditor Comments:

MRM:

Management review: MRM is held Yearly. Last MRM was held on 12th March 2021. Quality Procedures are maintained vide document number QFR/QM/1.0. Verified attendance sheet maintained vide document number QPM/4.2.4. The company has following objectives The institute has following objectives mentioned in Annexure-II of the Quality Manual . All the agenda points were covered in the meeting.

Objectives were properly analysed in the meeting.

1) Academic Excellence through value added courses to meet industry requirements.

Achieved : 2019-20 : 86 % , 2020 -21 : 89% , 2021-22 : 94%

2) Innovation in organization's processes, product, structure and services, where appropriate.

Achieved : 2019-20: 88 % , 2020 -21: 90% , 2021-22: 92%

3) Continual improvement for overall enhancement to meet customer satisfaction.

Achieved : 2019-20: 86 % , 2020 -21: 87% , 2021-22 : 93%

4) Improving effectiveness and efficiency of processes by internal bench marking of activities within the organization.

Achieved : 2019-20: 89 % , 2020 -21: 90% , 2021-22: 93%

5) To maintain the customer satisfaction level above 90%. Target achieved for Parents satisfaction in the year 2020-21 was 89% and 2021-22 is 93%.(Till Date)

Employee Satisfaction benchmarking is 90% .

Achieved : 2019-20: 86 % , 2020 -21: 89% , 2021-22: 94%

6) To train minimum 25% of it

Achieved : 2019-20: 23 % , 2021

≥ skill level .



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Internal Audits

Meets Intent

Prahladrai Dalmia Lions College of Commerce & Economics **AUDIT REPORT**

Internal audits are being performed at planned intervals and are based on status and importance of the Management System. Data is being collected on regular basis. Audit teams are trained, impartial and objective in their approach. Audit reports are clear, concise with respect to content. Actions are being taken as a result of audit findings and timely responses are provided.

Auditor Comments:

INTERNAL AUDIT:

The ISO Internal Audit was completed on 14th Jan 2021.

There was nil NC

Corrective Action

Meets Intent

The corrective action process meets the minimum requirements as defined by the standard. Data does exist from such sources such as customer and/or interested party complaints, internal audits, warranty analysis, defects, internal metrics and supplier performance. The process includes a review of the effectiveness of the actions taken. There is evidence of problem solving tools being used to support the process.

Auditor Comments:

All the observations are closed as per the procedure defined vide document number PRD/RCAPA/01

Continuous Improvement

Meets Intent

Data streams are being used as sources to drive continual improvement over time. These may include management system policy, objectives, and audit results, analysis of data, CAPA and management reviews.

Auditor Comments:

Objectives were properly analysed in the meeting.

- 1) Academic Excellence through value added courses to meet industry requirements.
Achieved : 2019-20 : 86 % , 2020 -21 : 89% , 2021-22 : 94%
- 2) Innovation in organization’s processes, product, structure and services, where appropriate.
Achieved : 2019-20: 88 % , 2020 -21: 90% , 2021-22: 92%
- 3) Continual improvement for overall enhancement to meet customer satisfaction.
Achieved : 2019-20: 86 % , 2020 -21: 87% , 2021-22 : 93%
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Employee Satisfaction benchm

Achieved : 2019-20: 86 % , 2020 -21: 89% , 2021-22: 94%



Prahladrai Dalmia Lions College of Commerce & Economics **AUDIT REPORT**

6) To train minimum 25% of its employees every year to improve skill level .

Achieved : 2019-20: 23 % , 2020 -21: 25% , 2021-22: 25%

Operational Control

Meets Intent

Operational Controls are planned and developed. Planning is consistent with many of the other Management processes. Objectives, process requirements, needs for appropriate additional documents and resources, verification and monitoring activities and records requirements have been determined, as appropriate. Processes and activities run consistently. Some data is collected to verify the adequacy of operational controls with evidence of some improvement trends.

Auditor Comments:

Verified Service Report dated 30.03.21 for maintenance of Window and Split Air-conditioners installed in the Institute – check-points include checking of Compressor, checking of entire refrigeration system, testing of cut-offs for proper functioning, inspection and cleaning of Air Filters and indoor/outdoor coils, checking of blower motor and related repairs etc.

Cafeteria/ Infrastructure :

Canteen Facility is outsourced to M/S Arya . Due to COVID – 19 the service in cafeteria is not in operation.

Reviewed the facility and all the safety , hygiene and Covid19 related controls found to be well demonstrated . Daily cleaning , sanitization , social distancing , pest control and washing well ensured .

Reviewed the infrastructure and college building facility . Total G + 4 Floors in building having lecture rooms , Auditorium, Gymkhana / Mini Auditorium, Gents and common room , Centre of Excellence(Language Lab) & Storeroom, Powerhouse (Conference Room) , Steven Den (Computer Lab) & Server Room, Vedanta (Library), Computer lab , common room . Overall infrastructure and work environment found to be satisfactory.

Interaction with top management – held with Principal- Mr. N N Pandey- staying 300 meters away from college, senate members of Univ. of Bombay.

No specific challenge/ issue found on teaching process & overall services, till now except COVID 19.

Measures to manage COVID 19 –

Restricted movement, govt norms

social distancing, provision of hand sanitizer,

No person without mask, without work to enter campus.

Vision, mission, policy clearly defined and understood.

College has Open access library- 3000 sq. ft.

Resources

Resources required for the effective implementation of the management system have been defined and all stability of the management system has been implemented.

Meets Intent

Auditor Comments:

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Report issued at 17:34 GMT on 29-Jan-2022



Prahladrai Dalmia Lions College of Commerce & Economics **AUDIT REPORT**

Maintenance is done as per the procedure maintained vide document number PRD/Maint/01.

Customer satisfaction and Customer complaints are monitored.

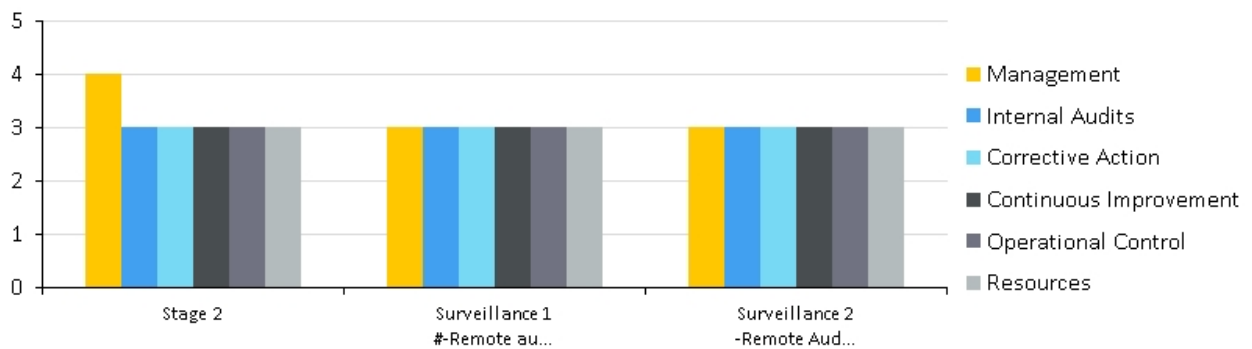
1) To maintain the customer satisfaction level above 90%. Target achieved for Parents satisfaction in the year 2020-21 was 89% and 2021-22 is 93%.(Till Date)

2)

Employee Satisfaction benchmarking is 90% .

Achieved : 2019-20: 86 % , 2020 -21: 89% , 2021-22: 94

Intertek Maturity Model



Rating: 5=Benchmark | 4=Mature | 3=Meets Intent | 2=Beginning | 1=Not Evident



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FINDING SUMMARY

	Minor	Major
Issued during current activity	0	0
Opportunities for improvement have been identified		
No		

STATUS OF PREVIOUS AUDIT FINDINGS

Follow-up on findings issued at previous audit:

Prior assessment resulted in no non conformities.



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Prahladrai Dalmia Lions College of Commerce & Economics **AUDIT REPORT**

EVIDENCE SUMMARY

The state of the management system is summarized below:

Conclusion of Client's Processes/Functional areas audited including KPI/Metrics

Academic

Auditee:

Activities: Academic Calendar

Teaching plan for Academic year- maintained under- DL/R-TLlp/TLP/00

Department plan- captured under DL/P-Dp/TLP/01, for 2019.

Class wise workload distribution- captured under DL/R-WL-L/TLP/00

Teaching- learning plan implementation record (log book) – DL/TL-Lg/TLP/00

Daily report-DI/R-DL/TLP/00

List of faculties- maintained – for 2019-20 for Jr. College.

Visiting faculty list is also maintained.

List of non-teaching staff is also maintained- includes clerk, librarian, peon, registrar, etc.

Visiting faculty -agreement letter- DL/L-ApV/Gen/00

Teaching demo- evaluation report.

Lecture observation report

Jr. college time table for year 2019-20- also made class wise.

Year plan for the activities including exam.

Academic process includes, Class Room Studies, Guest Lectures, Seminars, Workshops and Additional skills.

All the lectures are completed in time. Verified Syllabus and Lecture Coverage Status online of the BBA.

Verified the Activity planner for one semester maintained vide document number PB/GM/07 and is to be completed from 01st July 2020 till 30th June 2021. Target was 100% and achieved is 100%.

Regular portal updating, Discipline Maintenance and Attendance monitoring report is maintained. Target achieved is 100%.

Proper Academic Calendar 2021 -22 SCHEDULE FOR FIRST TERM is made.

1st Term: 14th June, 2021 to 31st October, 2021 (Both days inclusive)

Mid Term Break: 10th Sep 2021 to 14th Sep. 2021 (Both days inclusive) Ganpati Celebration

Diwali Vacation : 1st November 2021 to 14th November 2021

Month Curricular Co- Curricular

June 2021 Regular Online Lectures for Second Year and Third Year classes commence.

Staff Meeting, Yoga program

July 2021 Online lectures continue

Workshop by Faculty and Development

Feedback from Students by Meeting

August 2021 First Year UG Program

Continuous Internal Evaluation

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ity
/ Schedule.

Prahladrai Dalmia Lions College of Commerce & Economics **AUDIT REPORT**

(Periodical Class Tests)-SFC UG Programs
Sem III & V
First Parent Teacher Meeting and Feedback from Parents
Regular Lectures for First Year UG
Program.
SFC UG Programs ATKT Exam (SEM II,IV)
BCom - Project submission for FC Sem I & III
Orientation for First Year Students
BCom ATKT Exam Sem II, IV, I & III
BCom Regular Exam Sem III
SFC UG Programs ATKT Exam (Sem I & III) and Regular Exam (Sem III)
Practical Exam of Sem III & V (B.SC. I.T.)
Online Enrolment of students for
DLLE (Department of Lifelong Learning and Extension)
Feedback from students on Teaching Learning Process – SSS & Feedback on Teachers
Workshop Series by IQAC – 1st workshop
SFC UG Programs - Continuous Internal
Evaluation (CIA / Periodical Class Tests) –
Semester I & ATKT and Regular Exam (Sem V)
BCom Sem V Regular & ATKT Exam
Workshop Series by IQAC – 2nd workshop
SFC - Continuous Internal Evaluation (CIA /
Periodical Class Tests) – MCom (Sem I & III)
SFC UG Programs ATKT Exam – Semester
VI ,SFC ATKT Exam – MCom – Semester II &
IV ,SFC - MCom Regular & ATKT Exam (Sem
III) ,BCom ATKT Exam Sem VI ; Workshop Series by IQAC – 3rd
workshop
Orientation of cultural association
Online activity by NSS
Teachers' feedback by students in the First week of December for
Odd Semester- SFC UG
PROGRAM
Feedback on curriculum
SFC– MCom Regular
& ATKT Exam Sem I
SFC UG Programs - Regular Exar
SFC UG Programs - Continuous
Evaluation (CIA / Periodical Cla
Semester IV, VI ; BCom Regular
Online activities by Associations and Departments



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Prahladrai Dalmia Lions College of Commerce & Economics **AUDIT REPORT**

Lectures continue One week Faculty Development Programme ;Online activities by Associations and Departments
March 2022 SFC UG Programs - ATKT Exam Sem I & III
SFC UG Programs – ATKT Exam Sem II & IV ;SFC UG Programs Regular Exam for Sem IV
BCom Regular & ATKT Exam Sem IV
BCom - Project submission for FC Sem II & IV ; Online activities by Associations and Departments
Road to Employability - Placement Cell 30 hour Workshop series
April 2022 SFC– MCom Regular & ATKT Exam Sem IV.
SFC UG Programs – ATKT Sem V
SFC UG Programs – Regular & ATKT Sem VI
SFC UG Programs - Continuous Internal Evaluation (CIA / Periodical Class Tests) – Semester II
BCom ATKT & Regular Exam Sem VI
Conference by Student Research Cell ;Drishtant Job Fair - Placement Cell
May 2022 SFC UG Programs Regular Exam for Semester II ;BCom Regular & ATKT Exam Sem II.

Results:

The results are properly analysed.
The B.Com Degree passing percentage is 100%.
The BMS Degree passing percentage is 97.85%.
The BAF Degree passing percentage is 98.19%.
The BBI Degree passing percentage is 98.04%.
The BFM Degree passing percentage is 85.45%.
The BMM Degree passing percentage is 98.17%.
The BMS Degree passing percer
The BSC (IT) Degree passing per
The B.M Degree passing percer
The M.Com Degree passing per
The HSC passing percentage is !



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Placement:

Key Activities: Recruitment Process, Periodic, Scheduled, individual and Group Meetings with students for career counselling, Regular interaction with company officials through corporate visits, Industry visits, Corporate Training Programme. Training and placement department at the company has developed a dynamic intelligent directory. The department provides continuous counselling sessions. To students along with customized corporate training program.

e.g.: E value serve, Flipkart, Fidelity, ITC Ltd. , Wipro, IBM India, Swiggy, UBER.

DLC Placement Highlights

Nearly 80% students get placed in the placement drive held by the institute.

More than 40 companies visit the campus.

The highest salary package offered to the students is INR 6.5 LPA while the average package recorded to be INR 3.0 LPA especially for undergraduates

Among the top recruiters Aditya Birla Health Insurance Company, Tata Consultancy Services, Reliance Jio, Connect Business Solutions, Motilal Oswal Investment Services (Financial Services), HDB Financial Services, Just Dial Limited (Field Sales), ICICI Lombard, SB Future Finance, Wipro technologies and many more.

The job profiles offered to the students were Analyst, Consultant, Senior Analyst, Associate Consultant etc.

All students get opportunity to get trained in various soft skill development under various well known trainers and experts.

Various trainings are conducted for the students which help them in their preparation to face interview.

Verified one training given on Group Discussion on the topic Gaming Experience in the mod of controversy. 10 students attended the training. Verified the score of Deepak:6/10, Uttara: 5/10; Dhruv: 7/10,

Daniyal Usmani: 8/10.

Maintenance –

Verified Service Report dated 30.03.21 for maintenance of Window and Split Air-conditioners installed in the Institute – check-points include checking of Compressor, checking of entire refrigeration system, testing of cut-offs for proper functioning, inspection and cleaning of Air Filters and indoor/outdoor coils, checking of blower motor and related repairs etc.

Cafeteria/ Infrastructure :

Canteen Facility is outsourced to

Reviewed the facility and all the

Daily cleaning, sanitization, so

Reviewed the infrastructure and

Auditorium, Gymkhana / Mini Auditorium, Gents and common room, Centre of Excellence(Language Lab) &



the service in cafeteria is not in operation.

Controlled controls found to be well demonstrated.

Fire fighting well ensured.

± 4 Floors in building having lecture rooms,

Prahladrai Dalmia Lions College of Commerce & Economics **AUDIT REPORT**

Storeroom, Powerhouse (Conference Room) , Steven Den (Computer Lab) & Server Room, Vedanta (Library), Computer lab , common room . Overall infrastructure and work environment found to be satisfactory. Interaction with top management – held with Principal- Mr. N N Pandey- staying 300 meters away from college, senate members of Univ. of Bombay.

No specific challenge/ issue found on teaching process & overall services, till now except COVID 19.

Measures to manage COVID 19 –

Restricted movement, govt norms

social distancing, provision of hand sanitizer,

No person without mask, without work to enter campus.

Vision, mission, policy clearly defined and understood.

College has Open access library- 3000 sq. ft.

Top Management, Auditee – Dr. N.N.Pandey

Management commitment for effective implementation of QMS, meeting the customer requirements & improvement evident during discussion with Director. The focus of management is on striving to provide management education as per University's norms. Adequate resources have been provided by the management for effective implementation of QMS.

Verified Quality Policy mentioned in Quality Manual, approved by Director, and also displayed adequately in the Institute. The Policy is meeting the requirements of the Standard. Communication of policy down the line found clear as employees interviewed were able to explain the purpose & interaction behind the Policy.

Admissions –

Admissions are done as per Mumbai University.

Name of Program

Total No of Students

Junior College – 11th & 12th

2205

Undergraduate (B.Com)

2345

Undergraduate (SFC)

2277

Postgraduate – MCom

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Prahladrai Dalmia Lions College of Commerce & Economics **AUDIT REPORT**

298

TOTAL

7125

e.g. verified for (a) M.Com Student Ms. Pooja Shauraj Brijdhar , Application No. 3499624, Batch 2021-22, Online Registration details of the student verified. Other documents include Admit Card , Receipt, Mark-sheets copy of Class X, XII, BCom etc., Understanding by the student and Parent / Guardian with respect to Anti Ragging, Aadhar Card All the students are admitted as per the guidelines of Guru Gobind Singh Indraprastha university, New Delhi.

Control of Document and record: The procedure for control of document and records are established and found to be followed.

-Achieving client's objectives- Objectives current status checked in objectives cum target sheet. Review of objectives in every MRM once in a year.

-Legal & Other Requirements- Nil

-There are no outsourced process.

- Organization is not using Intertek logo.

-This audit concludes and confirms the audit objectives have been met, and the certification scope is appropriate.

Review and conclusion of client performance trends since last certification/recertification (at recertification audit and last surveillance audit prior to recertification)

Objectives were properly analysed in the meeting.

1) Academic Excellence through value added courses to meet industry requirements.

Achieved : 2019-20 : 86 % , 2020 -21 : 89% , 2021-22 : 94%

2) Innovation in organization's processes, product, structure and services, where appropriate.

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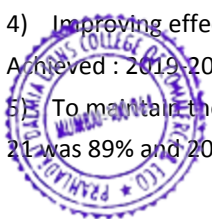
4) Improving effectiveness and efficiency of processes by internal bench marking of activities within the organization.

Achieved : 2019-20: 89 % , 2020 -21: 90% , 2021-22: 93%

5) To maintain the customer satisfaction

21 was 89% and 2021-22 is 93%

80% was achieved for Parents satisfaction in the year 2020-



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Employee Satisfaction benchmarking is 90% .

Achieved : 2019-20: 86 % , 2020 -21: 89% , 2021-22: 94%

6) To train minimum 25% of its employees every year to improve skill level .

Achieved : 2019-20: 23 % , 2020 -21: 25% , 2021-22: 25%

Conclusions regarding risk assessment/risk treatment processes

Risk:

Risk and Opportunities are determined and maintained as per SOP No. RCVPAAM-SOP-MR-05

Procedure: Risk evaluation is properly defined.

Likelihood/Occurance (Scale is 1 to 5).

1—Very Low, 2—Low, 3—Medium, 4—High and 5 is Very High.

Impact:

1—Very Low, 2—Low, 3—Medium, 4—High and 5 is Very High.

Risk Value: 1—8: No action required

9-16: Risk to be mitigated

17-25: Risk to be mitigated and escalated to the higher authority as per requirement.

e.g verified risk register for IT department:

Activity: Website updation

Threat: Not updation in time.

Details: Low frequency of changes.

L: 2, I: Impact on academy image:4.

Risk Value of risk: 8. Hence no mitigation is required.

Internal Control: Updation on the same day of information received.

Activity: Maintenance of IT Equipment

Threat: Breakdown of equipment.

Details: High number of equipments.

L: 4, I: Impact on Institute image:4.

Risk Value of risk:16. Hence mitigation is required.

Internal Control: Availability of backup equipment's.

Conclusions regarding context

Context:

Defined in Annexure IV of the n

Institute has properly defined context of the organization and has defined its internal and external interested parties.



Prahladrai Dalmia Lions College of Commerce & Economics **AUDIT REPORT**

Institute is a Management collage and is engaged in providing regular courses in management and is helping its students to compete with present competition in the professional arena. Internal Parties: Management, Students, Faculty, Support Staff and Management. External Parties: Parents, Industry, Lawyers : Provides legal services Certification Body: Audit for ISO compliance, issue certifications CPA: Provides accounting services and annual financial reviews Regulatory Bodies: Mandate regulatory requirements Supplier: Provides materials and critical support services required to run the institute smoothly..

Internal and External issues are properly documented.

Internal Issues:

· Interested Parties: Management--- Internal Issues:- No fresh Talented Employees

Knowledge Management

· Interested Parties: Employees --- Internal Issues: Knowledge Attrition due to retirement/Transfers

· Duplicity of Work

· Interested Parties: IT --- Internal Issues: Low usage of IT Applications

· Interested Parties: Estate-- Internal Issues: Lack of Quality Resources

Interested Parties: Interested Parties: Training-- Internal Issues: Adequate resources.

External Issues:

Interested Parties: Government departments/Organizations; Issues: Lack of planning by client Departments

Needs and Expectations of Interested parties is formed;

· Interested Party: Government: Needs and Expectations: High Quality Training .Timely Utilization of funds

· Interested Party: Regulatory Compliance: Needs and Expectations: Compliance with applicable requirements and standards.

· Interested Party: Management: Needs and Expectations: Increase Quality with growth, efficiency and effectiveness of operations

· Interested Party: IMS Employees: Needs and Expectations: Good working environment,

· Job satisfaction,

· Health and safety,

· Training / Advancement

· Recognition and reward.

Impact of Significant Changes (If Any)

Nil

Additional information/unresolved issues

Nil

Communication/Changes durir

Nil



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References to appendices:

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Audit plan

Have all shifts been audited:

Yes

The audit has been performed according to audit plan meeting audit objectives, scopes and duration (on-site and off-site) as given within the audit plan

Yes

Extent of use and effectiveness of Information and Communications Technology (ICT).

ICT was used for 100% of this audit.

ICT used was effective in achieving the audit objectives.



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COMMERCE AND ECONOMICS
SUSDER NAGAR, MALAD (W),
MUMBAI - 400 064.

LEAD AUDITOR RECOMMENDATION

Lead Auditor's Recommendation for ISO 9001:2015

The management system is in conformity with the audit criteria and can be considered effective in assuring that objectives will be met. Continued certification is therefore recommended.

OTHER OR ADDITIONAL LEAD AUDITOR RECOMMENDATION

Nil

CLIENT ACKNOWLEDGEMENT

Client Representative Name and Mailing Address:	Dr. N. N. Pandey, dalmialionscollege@gmail.com, +91 9869040220
Acknowledged By:	Dr. N. N. Pandey, dalmialionscollege@gmail.com, +91 9869040220



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This report is based on a sample of evidence.
This report and all its content is subject to an independent review prior to a decision concerning the awarding or renewal of certification.

The results and conclusions include an element of uncertainty.

Prahladrai Dalmia Lions College of Commerce & Economics

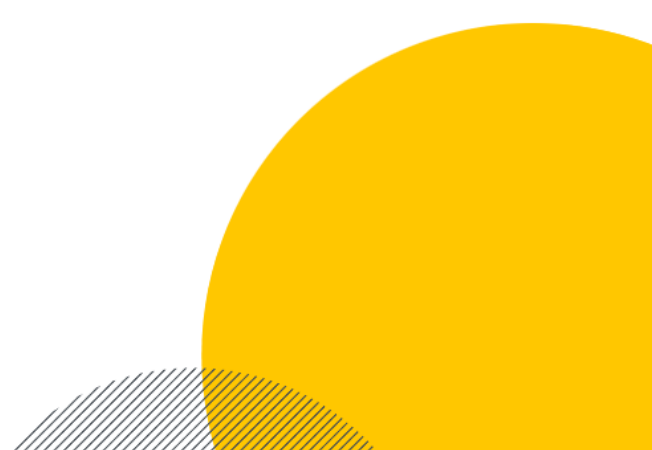
AUDIT REPORT

Surveillance 1#-Remote audit



Report issued at 12:03 GMT on 05/08/2022

P. Dalmia
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COMMERCE AND ECONOMICS,
SUNDER NAGAR, MALAD (W),
MUMBAI - 400 064.



Prahladrai Dalmia Lions College of Commerce & Economics **AUDIT REPORT**

Client ID#:	CMPY-110332
Client/Address:	Prahladrai Dalmia Lions College of Commerce & Economics Sunder Nagar, S.V. Road, Malad (West), Mumbai - 400064, Maharashtra, India
Audit Criteria:	ISO 9001:2015
Audit Activity:	Surveillance 1#-Remote audit
Date(s) of Audit:	Mumbai, India: 29-Jun-2020
Auditor(s) (level):	Gopal Tiwari (Lead Auditor, Mumbai, India) Nirupam Joshi (Auditor, Mumbai, India)
Scope of Audit and Scope of Certification:	Site: Prahladrai Dalmia Lions College of Commerce & Economics, Mumbai, Maharashtra, India ISO 9001:2015: Degree College Courses for Commerce (Aided & Unaided), Post Graduate Courses Meeting Requirement of University of Mumbai. Junior College Course Meeting Requirements of the Maharashtra State Board of Secondary and Higher Secondary Education Exclusions from scope: Design

OVERALL RESULT:

Action Required

The management system was found to be effectively implemented although minor nonconformities were cited.

EXECUTIVE SUMMARY

Refer audit summary



Dhamek
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SWOT ANALYSIS

Strengths	<ul style="list-style-type: none"> - Motto of“Vyaparey Seva”which also encapsulates the vision of“progress and development of the society, keeping in mind...the values of humanity and social responsibility.” - Students have taken up several projects which include: Project Learning by doing: Reaching out to NGOs, Tandulwadi is the adopted village - ProjectEk Kitab Ek Kalamhad been carried out to reach out in providing basic necessities books and pen to the school children
Weaknesses	<p>Gap found in Focus towards ensuring meeting applicable requirements</p> <p>Organization- PDL has understood about requirements for having firer NOC, however, it is not available with the organization as of now.</p>
Opportunities	<ul style="list-style-type: none"> - Quality policy may be reviewed for the change - MRM agenda may be objectively reviewed - Software used for administration ,library , exam may be referred in operational procedures
Threats	<p>Nil</p>



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INTERTEK MATURITY MODEL

The score descriptions are generic to all management systems and cannot be customized by the auditor, thus allowing for the consistency of interpretation and standardization of audit results worldwide. The scores provided to your organisation are for benchmarking purposes only and are based on the audit team's evaluation.

Management

Meets Intent

Evidence of management commitment, customer and/or interested party satisfaction, knowledge/awareness of policy and objectives does exist. Responsibility and authority is documented, understood and supported via data, trends and related KPI's. Management reviews are complete and meet the minimum intent.

Auditor Comments:

Reviewed objectives and well reviewed .

To raise average passing percentage of the Third Year Bachelor of Science in Information Technology –BSc(IT) to 66% from the existing level of 64% by the academic year 2018-19.

-To reduce the number of students in the 'very miserable attendance' category from the existing level of 25% to 20%.

-To increase overall Students' Satisfaction Score from the present level of 6. 24 to 7.

- To attain training level of four man days per teaching faculty.

All the actions have been initiated and target are met .

Management review :

Frequency : Once in 6 month , last review on 23rd December 2019 . Agenda reviewed was complying to standard requirement , over all review process found to be adequate .

Out put :

-All Department heads were asked to set one or two tangible departmental objectives and submit an action Plan for the same for the year 2020

- The management was requested to make appropriate structural changes towards the canteen facility.

Quality policy , Ref - DI 02 /4.2.1.3 , dated 14.07.2017 , approved by principal. Well comminated to all the employees and stake holders as well displayed at all the prominent locations. Also its available on website .

Annexure: ----- Organizational Roles, Responsibilities & Authorities

Internal Audits

Meets Intent

Internal audits are being performed at planned intervals and are based on status and importance of the Management System. Data is being collected on regular basis. Audit teams are trained, impartial and objective in their approach.

Audit reports are clear, concise responses are provided.

re being taken as a result of audit findings and timely

Auditor Comments:

Last audit carried out on 5th ar and close out evident .All the processes were audited and over all audit process found to be satisfactory

auditor every 6 months . Total 3 NCrs were recorded

Prahladrai Dalmia Lions College of Commerce & Economics **AUDIT REPORT**

Corrective Action

Meets Intent

The corrective action process meets the minimum requirements as defined by the standard. Data does exist from such sources such as customer and/or interested party complaints, internal audits, warranty analysis, defects, internal metrics and supplier performance. The process includes a review of the effectiveness of the actions taken. There is evidence of problem solving tools being used to support the process.

Auditor Comments:

For the internal audit non compliances (3 Nos) , CA verified . No customer complaint , concern reported . Employee feedback carried out every year and actions drawn from feedback as well evident

Continuous Improvement

Meets Intent

Data streams are being used as sources to drive continual improvement over time. These may include management system policy, objectives, and audit results, analysis of data, CAPA and management reviews.

Auditor Comments:

Continual improvement –

Various CI / best practices were initiated

EK KITAB EK KALAM - Collected more than 7500 books and 7500 pens. Donated them to a school in Palghar district to more than 2000+ students well as Swami Vivekananda Ashram and a school in Saphale.

Best Practices of Junior college 2019-20 - Name of the Department and Best Practice

Secretarial Practice: Collection of Glucose biscuits from students and distribution at a School at Tandulwadi.

Hindi: FYJC students asked to visit Old Age Home, do Tree Plantation and practice Swachch Bharat Abhiyaan in their locality and prepare a report.

Marathi: Students asked to visit Old Age Home and prepare a report.

English: Collection of different kinds of news items to inculcate habit of Newspaper reading among students.

Book Keeping & Accountancy: Collection of handmade newspaper bags from students and distribution to Vegetables & Fruits sellers.

Organisation of Commerce & Management: Collection of Academic Government Textbooks of OCM and distribution to needy students.

Economics: Students asked to prepare Scrap Book on the Economy of Maharashtra.

Mathematics & Statistics: Students of SYJC asked to collect and solve previous 5 years HSC Board Question papers.

Information Technology: Encou

Environmental Education: SYJC

pieces.

: to give presentation.

ttles by painting and converting them into decorative



Prahladrai Dalmia Lions College of Commerce & Economics **AUDIT REPORT**

Operational Control

Meets Intent

Operational Controls are planned and developed. Planning is consistent with many of the other Management processes. Objectives, process requirements, needs for appropriate additional documents and resources, verification and monitoring activities and records requirements have been determined, as appropriate. Processes and activities run consistently. Some data is collected to verify the adequacy of operational controls with evidence of some improvement trends.

Auditor Comments:

All the operations are controlled thro various Software used for administration ,library , exam . (Koha – Library , Exam – Future tech , admin – Talley).

Resources

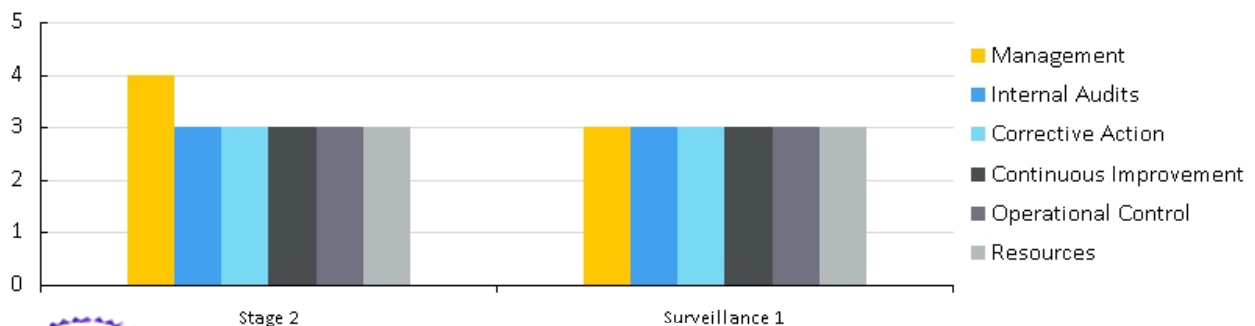
Meets Intent

Resources required for the effective maintenance and improvement of the management system have been defined and deployed. Customer and/or interested party satisfaction and overall stability of the management system has been demonstrated. Competency requirements have been defined and implemented.

Auditor Comments:

All the staff members are competent and experienced . All the class rooms are well furnished with cafeteria, library and computer lab etc . Resources and over all infrastructure found to be satisfactory

Intertek Maturity Model



Rating: 5=Benchmark | 4=Mature |



Not Evident

FINDING SUMMARY

	Minor	Major
Issued during current activity	1	0
Closed from previous activities	3	0

Opportunities for improvement have been identified

Yes

STATUS OF PREVIOUS AUDIT FINDINGS

Follow-up on findings issued at previous audit:

Non conformities raised at the last audit have been closed. No further actions required.

Report on closure of previous findings

Three NCrs recorded in last audit are closed

Findings from the previous activity that could not be closed

No



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Prahladrai Dalmia Lions College of Commerce & Economics **AUDIT REPORT**

FINDING DETAIL

Finding #:	Audit Criteria:	Corrective Action Plan Due Date:	Corrective Action Implementation Date:
Finding 725124 - 1	ISO 9001:2015	31-Jul-2020	31-Jul-2020
Issued by:	Classification:	Document Ref#:	Action Required:
Gopal Tiwari	Minor	System manual, system procedure, functional SOP and records	Submit corrective action plan

Finding:

Gap found in Focus towards ensuring meeting applicable requirements

Requirement:

5.1.2

Clause 5.1.2 of ISO 9001: 2015 states that “Top management shall demonstrate leadership and commitment with respect to customer focus by ensuring that:

a) customer and applicable statutory and regulatory requirements are determined, understood and consistently met”

Objective Evidence:

Organization- PDL has understood about requirements for having firer NOC, however, it is not available with the organization as of now.



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Prahladrai Dalmia Lions College of Commerce & Economics AUDIT REPORT

EVIDENCE SUMMARY

The state of the management system is summarized below:

Conclusion of Client's Processes/Functional areas audited including KPI/Metrics

Remote audit is carried out due to coronavirus 9 (COVID 19) outbreaks and travel restrictions imposed to prevent the spread of virus Also , college is not operational, and outsiders / visitors are restricted in college . The necessary audit related details collected based on using Information and Communication Technologies , including desktop review of documents and records, interviews, video calls , observation and skype call with the team .

Ref to assignment , 100 % of remote audit carried out and as per the audit plan various processes were audited.

Team was connected through ,Microsoft , ZOOM and web camera during audit and all the evidence could be verified and over all audit process was satisfactory during remote audit

The verification of the effective implementation of an organization's management system evident in all the areas .

The excellent cooperation from client and transparency observed from client throughout the audit .

Address - Sunder Nagar, S.V. Road., Malad (West), Mumbai, Maharashtra, 400064, India

Verification of assignment notification : No change observed .

Scope Degree College Courses for Commerce (Aided & Unaided), Post Graduate Courses Meeting Requirement of University of Mumbai. Junior College Course Meeting Requirements of the Maharashtra State Board of Secondary and Higher Secondary Education

. No change as against assignment letter .

The Lions Club of Malad-Borivali, an international social organization realized the necessity of establishing a Commerce College in the western suburb of Mumbai-Malad in 1972 to cater to the needs of the society. The vision envisaged by the stalwarts of the Club was finally converted into reality and the foundation stone of the college was laid in April 1972, with a handsome donation from the Dalmia family of Prahladrai Dalmia Charity Trust. The college was inaugurated by Mr.T.K.Tope, the then Vice Chancellor of Bombay University.

The College endeavors for academic excellence and promotion of co-curricular and extra-curricular activities that promote resilience, creativity, and leadership qualities among the students. The College lays great emphasis on inculcating in its students the importance of ethics, hard work and commitment to excellence.

The College endeavors to groom its students as icons of tomorrow, potentially contributing to Commerce trade, industry, and management. The College inculcates character building qualities like discipline and punctuality in the students. It provides a platform for students to organize various sports and cultural events to participate in various intercollegiate events and to achieve excellence in extra-curricular activities.

The College has an exceedingly committed staff. The Principal Dr. N. N. Pandey acts as a source of inspiration for the staff to maintain high morale w on the parameters of excellence.

We are proud to announce that ; added one more professional course – BSc-IT to the existing courses – BMS, BBI, BA

MR and Top Mgt and planning -

Prahladrai Dalmia Lions College of Commerce & Economics **AUDIT REPORT**

During the facility round , controls on COVID 19 were evident like display of contingency plan , social distancing , usage of mask by employees etc. .

Review of last audit finding.

Last audit carried out on 17-18 Dec 2018 and one minor NCR was recorded . Verified the effectiveness and found to be satisfactory .

Process controls not found effective in Junior college and sports activities.

Feedback mechanism is not evident for Junior college.

Control on visiting faculty is not found effective

Action plan verified for all above NCr and found to be effective .

Intertek logo not yet started

Quality manual - DI/07 , revised on 09.10.2018 , approved by principal

Quality objectives :

-To raise average passing percentage of the Third Year Bachelor of Science in Information Technology –BSc(IT) to 66% from the existing level of 64% by the academic year 2018-19.

-To reduce the number of students in the ‘very miserable attendance’ category from the existing level of 25% to 20%.

-To increase overall Students’ Satisfaction Score from the present level of 6. 24 to 7.

- To attain training level of four-man days per teaching faculty.

- To coach and educate students for the roles and responsibilities of different types of secretaries and to develop written communication skills of students

All the actions have been initiated and target are met .

Risk and Opportunity :

Ref Annexure :IX a

a. Activity : Teaching and learning – Risk : Communication Skills of Teaching Staff- Action : Making existing appraisal system more effective Strict enforcement of UGC guidelines.

b. Research : Risk : Caliber of research papers not up to mark- Action :Creating urgency among staff members to write research papers in peer reviewed journals.

Administration : Risk : Impression of Student Community • Frustration among Staff , Action - Streamlining of activities with clear sense of accountability.

OFI for high Risk , the actions can be reviewed for the additional control and risk can be mitigated .

In line with requirement of External and Internal Issues (Clause 4.1) and Needs and Expectations of Interested Parties (Clause 4.2) and Services rendered by the Institution, the Scope of Quality Management System .

Gap found in Focus towards ensuring meeting applicable requirements

Organization, PDL has understood organization as of now. Record

Internal audit :

Last audit carried out on 5th ar and close out evident .All the pi

Management review :

firer NOC, however, it is not available with the

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auditor every 6 months . Total 3 NCRs were recorded audit process found to be satisfactory .

Prahladrai Dalmia Lions College of Commerce & Economics **AUDIT REPORT**

Frequency : Once in 6-month , last review on 23rd December 2019 . Agenda reviewed was complying to standard requirement , over all review process found to be adequate .

Out put :

-All Department heads were asked to set one or two tangible departmental objectives and submit an action Plan for the same for the year 2020

- The management was requested to make appropriate structural changes towards the canteen facility.

Exclusion – Design is not applicable as teaching is based on curriculum received from university .

Quality policy , Ref - DI 02 /4.2.1.3 , dated 14.07.2017 , approved by principal. Well comminated to all the employees and stake holders as well displayed at all the prominent locations. Also, its available on website .

Annexure: ----- Organizational Roles, Responsibilities & Authorities

Context of organization :

Internal and external issues have been identified and need / expectations well defined . (Ref – DI / CONT E & T 00) , These interested parties are regulating bodies like University of Mumbai, University Grants Commission, National Assessment and Accreditation Council (NAAC), The Maharashtra State Board of Secondary & Higher Secondary Education, Students, Parents, etc.

Intertek Logo not used on any of document and verified web site.

Outsourced process :

All the outsourced processes are controlled by administration

Canteen – M/s – Arya

Security : M/S Pride security

All the processes are well controlled by administration

Operational controls :

Software used for administration ,library , exam . (Koha – Library , Exam – Future tech , admin – Talley) .

OFI : Ref of software's may be referred in procedure

Gap found in Focus towards ensuring meeting applicable requirements

Organization- PDL has understood about requirements for having firer NOC, however, it is not available with the organization as of now. Recorded as minor NCR .

COVID 19- Contingency plan:

Coronavirus Disease 2019 (COVID-19): Standard Operating Procedure (SOP) documented

Company has developed the contingency plan , with various actions defined to prevent the risk .

Currently 15 % of staff working in college . Sanitization , PPE, and controls like social distancing being followed .Thermal checking as well ensured for all the staff .

Establish Emergency Response Group to guide team and take decision regarding covid-19

Reviewed daily monitoring check list , drinking water check list dated 07.06.2020 and various training to team regarding safety precautions of Corona virus.

One of the controls also incl employee , training , all the re

Corrective action :

For the internal audit non comp feedback carried out every year

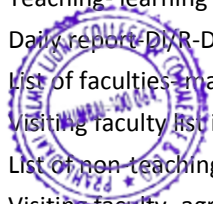
, cleaning of purifiers, Thermal screening for all the

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customer complaint , concern reported . Employee as well evident

Prahladrai Dalmia Lions College of Commerce & Economics **AUDIT REPORT**

There are various Committees- e.g. women development.
There is an internal Quality assurance Cell- IQAC
One professor- Ayurvedic Doctor – for managing first aid.
3 sections- in same campus.
Jr. College- i.e. standard 11 & 12.
Graduate college
PG college- SFC (self-finance college)
There are Doc. Op. procedures – copy # 03, dated 14.08.17. it covers various procedures e.g.- about Admission,
Exam & results- Degree, & Jr. College
Teaching learning process.
Jr. College (Curriculum planning, Teaching, and learning, Faculty competence, feedback)
Courses under Jr. College- standard 11 & 12.
Permission from Edu. Dept- 23.08.19 for 11th standard for unaided, will get permission for 12th this year.
Permission for 11 & 12th standard aided- since 1977.
Jr. College IT permission- letter dated 31.01.2014, by same university
Jr. College permission- 10.06.1977- dept of education.
Syllabus – Followed as per dept of education. Annual plan is made department wise. It is converted into monthly and daily plan
Languages taught - Marathi, Hindi, English, French
Teaching and learning activities-
Flow chart is made. It refers –
Syllabus
Planning- for teaching for academic year, monthly monitoring of teaching plan
Implementation plan – delivery of topics, record- log book, review by HOD
Feedback by HOD to teacher/ faculty
Completion of syllabus.
Curriculum planning- it is aligned with syllabus.
Academic calendar found made for year- 2019-20
Monitoring of syllabus- plan Vs teaching monitoring is ensured by relevant faculty/ teacher. Observation of teacher's performance by relevant subject expert or HOD.
Teaching plan for Academic year- maintained under- DL/R-TLp/TLP/00
Department plan- captured under DL/P-Dp/TLP/01, for 2019.
Class wise workload distribution- captured under DL/R-WL-L/TLP/00
Teaching- learning plan implementation record (log book) – DL/TL-Lg/TLP/00
Daily report-DL/R-DL/TLP/00
List of faculties- maintained – fc
Visiting faculty list is also maint
List of non-teaching staff is also
Visiting faculty -agreement lett
Teaching demo- evaluation report.



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an, peon, registrar, etc.

Prahladrai Dalmia Lions College of Commerce & Economics **AUDIT REPORT**

Lecture observation report

Jr. college time table for year 2019-20- also made class wise.

Year plan for the activities including exam.

Exam result-

Statistical report of exam held in 2019-20- For 11th standard- out of 1140 students, 10 failed.

12th- standard- not yet declared by Govt.

HSC % wise result- 2018- 19= 97.14%, 2017-18= 96.29%

Gender wise evaluation is also done.

Subject wise analysis is carried out for 17-18 & 18-19.

Working on to go for online teaching this year as per Govt Directive.

Faculty competence- managed through lesson observation.

Feedback- Analysis of feedback by students, for teachers- 2019-20. Rating 0 to 4. - Feedback from parents is also taken.

Post Graduate (Curriculum planning, Teaching and learning, Faculty competence, feedback)

Courses- M.COM.

Legal compliance- e.g.

M Com 1st div permission- letter dated 21.06.2004, by same university

M.com- 2nd Div permission- letter dated 01.08.2016, by same university

Every year fees to be paid for continuation of affiliation- 2019-20.

Syllabus –

Followed as per university of Bombay. Currently- syllabus – M. COM Part I- 2016-17, Part II – 2017-18, followed, no change.

Annual plan is made department wise. It is converted into monthly and daily plan

Teaching and learning

Same Flow chart is followed as that of Jr. College.

Curriculum planning- it is aligned with syllabus.

Monitoring of syllabus- plan Vs teaching monitoring. Observation of teacher performance.

Teaching plan for Academic year- DL/R-TLlp/TLP/00.

Departmental plan- captured under DL/P-Dp/TLP/01

Class wise workload distribution- captured under DL/R-WL-L/TLP/00. E.g. 2019-20 First & second half

Teaching- learning plan implementation record (log book) – DL/TL-Lg/TLP/00

Daily report-DI/R-DL/TLP/00.

List of faculties- maintained

Visiting faculty list is also maintained.

List of non-teaching staff is also maintained- includes clerk, librarian, peon, registrar, etc.

Visiting faculty -agreement letter- DL/L-ApV/Gen/00.

Teaching demo- evaluation rep

Lecture observation report.

Time table for year 2019-20 Par

Year plan for the activities inclu

Exam- Part I, II

Internal- 40 marks- papers are set by college faculty/ies


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Prahladrai Dalmia Lions College of Commerce & Economics **AUDIT REPORT**

External- 60 marks – by University
 Exam result-
 Result of M.COM PART I Sem II MAY 2019 - University Examination- Out of 177, 126 passed, around 79%.
 M.Com Part II, Sem IV may 2019- out of 85, 73, passed i.e. 90%.
 Gender wise evaluation is also done.
 Subject wise analysis is carried out
 Faculty competence- managed through lesson observation (demo lecture). Regular feedback by students.
 Feedback- Analysis of feedback by students, for teachers- 2019-20. Rating 0 to 4.
 Use of logo/ certificate- gone through docs/ records; logo not found in use.

Identified opportunities for improvement

- High risk rating areas may be reviewed for actions / control
- Changes related to documentation in management system may be incorporated in CA Plan

Conclusions regarding risk assessment/risk treatment processes

Ref Annexure :IX a

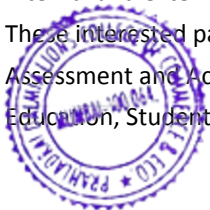
- a. Activity : Teaching and learning – Risk : Communication Skills of Teaching Staff- Action : Making existing appraisal system more effective Strict enforcement of UGC guidelines.
- b. Research : Risk : Caliber of research papers not up to mark- Action :Creating urgency among staff members to write research papers in peer reviewed journals.
- Administration : Risk : Impression of Student Community • Frustration among Staff , Action - Streamlining of activities with clear sense of accountability.

OFI for high Risk , the actions can be reviewed for the additional control and risk can be mitigated .

In line with requirement of External and Internal Issues (Clause 4.1) and Needs and Expectations of Interested Parties (Clause 4.2) and Services rendered by the Institution, the Scope of Quality Management System .

Conclusions regarding context of the organization

Internal and external issues have been identified and need / expectations well defined . (Ref – DI / CONT E & T 00) ,
 These interested parties are reg
 Assessment and Accreditation (Mumbai, University Grants Commission, National
 Education, Students, Parents, e
 State Board of Secondary & Higher Secondary



Impact of Significant Changes (If Any)

Prahladrai Dalmia Lions College of Commerce & Economics AUDIT REPORT

No change

Additional information/unresolved issues

No pending action / issue.

As college is not operational and due to travel restriction remote audit is carried out (100 %) . Its advised to add one additional day in net audit

Communication/Changes during the visit (if applicable)

Documents and records , photo images reviewed in audit are deleted and removed from trash / laptop

References to appendices:

Interview record; Audit plan; Audit plan (as executed); List of critical suppliers

Have all shifts been audited:

Yes

The audit has been performed according to audit plan meeting audit objectives, scopes and duration (on-site and off-site) as given within the audit plan

The audit has been performed according to audit plan meeting audit objectives, scopes and duration (remote audit) as given within the audit plan .

Due to travel restriction and college not operational remote audit carried out (100 %)



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LEAD AUDITOR RECOMMENDATION

Lead Auditor's Recommendation for ISO 9001:2015

The nonconformity(ies) identified do not jeopardize the certification of the management system. Continued certification is therefore recommended pending acceptance of the corrective action plans(s) for identified nonconformity(ies).

OTHER OR ADDITIONAL LEAD AUDITOR RECOMMENDATION

Nil

CLIENT ACKNOWLEDGEMENT

Client Representative Name and Mailing Address:	Dr. N. N. Pandey Sunder Nagar, S.V. Road, Malad (West), Mumbai - 400064, Maharashtra, India
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Acknowledged By:	Dr. N. N. Pandey
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This report is based on a sample of evidence.
This report and all its content is subject to an independent review prior to a decision concerning the awarding or renewal of certification.

ie results and conclusions include an element of uncertainty.



ACADEMIC & ADMINISTRATIVE AUDIT CERTIFICATE

THIS CERTIFICATE IS PROUDLY AWARDED TO :

**PRAHLADRAI DALMIA LIONS COLLEGE OF COMMERCE & ECONOMICS,
MALAD WEST, MUMBAI**

FOR SUCCESSFULLY COMPLETED THE ACADEMIC & ADMINISTRATIVE AUDIT AS PER "NAAC" GUIDELINES BY
EXPERTS/ACADEMICIANS/PRINCIPAL OF "ASSOCIATION OF IQAC PROFESSIONALS" ON APRIL 08, 2023
FOR THE YEARS 2020-21, 2021-22 & 2022-23 (VALID TILL DEC 31, 2023)

C.NO. : BE/ISO/IQAC/23/672

www.bestowedutrex.co.in



Kumardatt Ganjre

Managing Director



GENDER AUDIT CERTIFICATE

THIS CERTIFICATE IS PROUDLY AWARDED TO :
**PRAHLADRAI DALMIA LIONS COLLEGE OF COMMERCE & ECONOMICS,
MALAD WEST, MUMBAI**

FOR SUCCESSFULLY COMPLETED THE GENDER AUDIT AS PER "NAAC" GUIDELINES BY EXPERTS/ACADEMICIANS/PRINCIPAL OF
"ASSOCIATION OF IQAC PROFESSIONALS" ON APRIL 08, 2023
FOR THE YEARS 2020-21, 2021-22 & 2022-23 (VALID TILL DEC 31, 2023)

C.NO. : BE/ISO/IQAC/23/157

www.bestowedutrex.co.in



Kumardatt Ganjre

Managing Director



INTERNATIONAL ASSOCIATION OF
ENVIRONMENTALISTS AND ECO-SOCIALISTS

FOR SUSTAINABILITY

CERTIFICATE OF CLEAN AND GREEN CAMPUS AWARD - 2021

THIS CERTIFICATE IS PROUDLY AWARDED TO :

**PRAHLADRAI DALMIA LIONS COLLEGE OF COMMERCE & ECONOMICS,
MALAD WEST, MUMBAI**

FOR SUCCESSFULLY COMPLETING THE CLEAN AND GREEN CAMPUS AUDIT AND HAS BEEN AWARDED FOR THE YEAR 2021 BY
THE "INTERNATIONAL ASSOCIATION OF ENVIRONMENTALISTS AND ECO-SOCIALISTS (TM) ON DECEMBER 12, 2021.

C.NO. : BE/ISO/IAEE/23/221

www.bestowedutrex.co.in



Kumardatt Ganjre

Managing Director

GREEN CERTIFICATE

YEAR - 2021-22

This certificate has been awarded to
Prafiladrai Dalmia Lions College of
Commerce & Economics,
Malad (West), Mumbai – 400064.
in recognition of the organizations efforts for
sustainable development.

Empanelled with

महाराजा

महाराष्ट्र ऊर्जा विकास अभिकरण
(Govt. of Maharashtra Institution)

Reg no. MEDA/ECN/CR-14/2020-21/EA-17



Kedar

Kedar Khamitkar

Energy Auditor CEA-8287

Certified by BEE,
Ministry of Power, Govt. of India



Kedar Khamitkar & Associates, Latur

Empanelled with Mahaurja, Govt of Maharashtra Institution

Issued Date : 23/03/2022



ऊर्जा धन...
इंधन...
पर्यावरण...!
संवर्धन

Note : Certificate is based on organisation compliance on green audit
recommendations and continual maintenance of the system & conduction of surveillance audit

❖ Energy Audit Certificate ❖

Year - 2021-22

**This is to certify that following utility has carried out
College building Energy Audit
in recognition of the organizations efforts for
sustainable development.**

Name of the Institute	: Prahladrai Dalmia Lions College of Commerce & Economics, Malad (West), Mumbai – 400064.
Date of Energy Audit	: 22/03/2022
Name of Energy Auditor	: KEDAR KHAMITKAR Certified by BEE (Bureau of Energy Efficiency) Ministry of Power, Govt. of India
Registration No	: EA - 8287

Empaneled Energy Auditor & Planner
Reg no. MEDA/ECN/CR-14/2020-21/EA-17

महाराष्ट्र ऊर्जा विकास अभिकरण
(Govt. of Maharashtra Institution)



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